## SmartPro 208V 5kVA 3.75kW Line-Interactive Sine Wave UPS, 3U Rack/Tower, Network Card Options, USB, DB9 Serial

## MODEL NUMBER: SMART5000TEL3U



## Description

Tripp Lite's SMART5000TEL3U intelligent, line interactive UPS protects server, networking and telecommunications equipment from blackouts, voltage fluctuations and surges in a compact rackmount housing. Completely self-contained UPS system occupies only 3 rack spaces (3U) in a standard 19 inch rack, making this model one of the smallest 5kVA UPS systems available. Included accessories support mounting 4 post rack enclosures. Large capacity 5000 VA/3750 watt UPS system accepts raw AC input, adjusting output to regulated 208 V levels. One pair of 120 V outlets support up to 600VA monitors and other low voltage accessories. Includes slot for internal Network Management Card option. Includes USB and 2 DB9 monitoring ports for unattended shutdown, remote control and monitoring of UPS system and power data. Five outlets (two L6-20R, one L6-30R and two 5-15R) allow the connection of high current 20 and 30 amp 208 V connectors and up to two 120 V devices (max 600VA at 120 V ).

## Features

- Large 5000VA/3750-watt output capacity accommodates solitary large loads or multiple low-power loads
- High power density 5kVA power module occupies only 3 rack spaces (3U)
- 16 minutes half-load runtime (with a continuous load 2500VA; much longer runtime available at smaller loads)
- Line-interactive voltage regulation corrects severe brownouts and overvoltages without using battery power
- High voltage output supports 208 V server, internetworking and telecom applications
- Pair of 120 V outlets supports up to 600VA for standard 120 V monitors, voicemail and other low-power networking devices
- Five total outlets (two L6-20R, one L6-30R and two 5-15R)
- Diagnostic LEDs provide visual indication of 17 separate performance conditions
- USB \& Serial ports enable data-saving unattended shutdown when used with Tripp Lite's PowerAlert software, available via FREE download from tripplite.eaton.com/products/power-alert
- Built-in USB, DB9 RS-232 and DB9 contact closure communications ports for remote monitoring and unattended shutdown
- Compatible with Tripp Lite UPS management card options TLNETCARD, WEBCARDLX and SNMPWEBCARD


## Highlights

- 5kVA / 5000VA line interactive 3U rack/tower UPS; Sine wave output
- 208V nominal output during inputs of 174-282V; Supports 600VA 120V output
- USB, Serial, EPO \& slot for Network Management Card options
- $97 \%$ line-mode efficiency; Hotswappable internal batteries; Energy Star Compliant
- NEMA L6-30P input; 2 NEMA 515R, 2 L6-20R \& 1 L6-30R outlets


## Package Includes

- SMART5000TEL3U UPS System
- USB \& DB9 Serial cabling
- Mounting hardware
- Instruction manual
- Emergency Power Off (EPO) interface for emergency shutoff in large facilities
- Hot-swappable/user-replaceable batteries allow on-site battery replacement through the front panel without powering off connected equipment or removing the UPS from the rack
- Intelligent battery management system extends battery life
- UPS ships fully assembled and ready for installation; no time-consuming user battery connections required


## Specifications

| OVERVIEW |  |
| :---: | :---: |
| UPC Code | 037332116116 |
| UPS Type | Line-Interactive |
| INPUT |  |
| Input Phase | Single-Phase |
| Rated input current (Maximum Load) | 24A |
| Nominal Input Voltage(s) Supported | 208 V AC |
| UPS Input Connection Type | L6-30P |
| UPS Input Cord Length (ft.) | 10 |
| UPS Input Cord Length (m) | 3.1 |
| Recommended Electrical Service | 30A 208V |
| OUTPUT |  |
| Output Capacity (VA) | 5000 |
| Output Capacity (kVA) | 5 |
| Output Capacity (Watts) | 3750 |
| Output Capacity (kW) | 3.75 |
| Output Capacity Details | 120V 5-15R outlets are limited to 450 watts (max.) |
| Power Factor | 0.75 |
| Nominal Voltage Details | 120 V output is limited to 450 watts |
| Frequency Compatibility | 60 Hz |
| Output Voltage Regulation (Line Mode) | 208 \& 120V (-6\%, +20\%) |
| Output Voltage Regulation (Battery Mode) | +/-5\% |
| Output Circuit Breakers | 20A double pole breaker supports L6-20R outlets, 5A breaker supports 5-15R outlets, L6-30R outlet is unbreakered |
| Output AC Waveform (AC Mode) | Sine wave |
| Output AC Waveform (Battery Mode) | Pure Sine wave |


| Nominal Output Voltage(s) Supported | 208V |
| :---: | :---: |
| Output Receptacles | (2) 5-15R; (2) L6-20R; (1) L6-30R |
| Individually Controllable Load Banks | No |
| BATTERY |  |
| Battery Type | Valve Regulated Lead Acid (VRLA) |
| Runtime Full Load (min.) | 8.5 min. (3750W) |
| Runtime Half Load (min.) | 20 min. (1875W) |
| Expandable Runtime | No |
| DC System Voltage (VDC) | 48 |
| Battery Recharge Rate (Included Batteries) | Less than 4 hours from 10\% to 90\% (typical, full load discharge) |
| Battery Access | Front panel battery access door |
| Internal UPS Replacement Battery Cartridge | \ <a class="productLink" href="//tripplite.eaton.com/3U-UPS-Replacement-48VDC-Battery-Cartridge-select-Tripp-Lite-SmartPro-UPS~RBC94-3U">RBC94-3U</a>\  (quantity 3) |
| Battery Replacement Description | Hot-swappable, user replaceable batteries |
| VOLTAGE REGULATION |  |
| Voltage Regulation Description | Automatic voltage regulation (AVR) maintains line power operation with an input voltage range of 167 to 260 |
| Overvoltage Correction | Input voltages between 228 V and 260 V are reduced by $12 \%$ |
| Undervoltage Correction | Input voltages between 167 V and 194 V are boosted by $12 \%$ |


| Switches | 2 Switches control off/on power status and alarm-cancel/self-test operation |
| :--- | :--- |
| Alarm Cancel Operation | Power-fail alarm can be silenced using alarm-cancel switch; once silenced, alarm will re-sound to indicate low- <br> battery status |
| Audible Alarm | Audible alarm indicates power-failure, overload and low-battery conditions |
| LED Indicators | 5 LEDs indicate line power, battery power, overload, voltage regulation and battery low/replace status |
| SURGE / NOISE SUPPRESSION |  |
| UPS AC Suppression Joule Rating | 1020 |
| UPS AC Suppression Response <br> Time | Instantaneous |
| EMI / RFI AC Noise Suppression | Yes |
| PHYSICAL |  |
| Primary Form Factor | Rackmount |
| Rack Height | $3 U$ |
| Cooling Method | Fan |


| Installation Form Factors Supported with Included Accessories | 4 post 19 inch rackmount |
| :---: | :---: |
| Installation Form Factors Supported with Optional Accessories | 2 post rackmount (\ <a class="productLink" href="//tripplite.eaton.com/2-Post-Rack-Mount-Installation-Kit-3U-Larger-UPS-Transformer-Battery-Pack-Components~2POSTRMKITHD">2POSTRMKITHD</a>\ ); Tower (\ <a class="productLink" href="//tripplite.eaton.com/2U-9U-Tower-Stand-Kit-select-Rack-Mount-UPS-Systems~2-9USTAND">2-9USTAND</a>\ ) |
| Minimum Required Rack Depth (cm) | 76.20 |
| Minimum Required Rack Depth (inches) | 30 |
| Primary UPS Depth (mm) | 635 |
| Primary UPS Height (mm) | 133 |
| Primary UPS Width (mm) | 445 |
| Shipping Dimensions (hwd / in.) | $12.00 \times 23.00 \times 33.00$ |
| Shipping Dimensions (hwd/cm) | $30.48 \times 58.42 \times 83.82$ |
| Shipping Weight (lbs.) | 182.00 |
| Shipping Weight (kg) | 82.55 |
| UPS Housing Material | Steel |
| UPS Power Module Dimensions (hwd, cm) | $13.34 \times 44.45 \times 63.50$ |
| UPS Power Module Dimensions (hwd, in.) | $5.25 \times 17.5 \times 25$ |
| UPS Power Module Weight (kg) | 65.00 |
| UPS Power Module Weight (lbs.) | 143.3 |
| Unit Weight (lbs.) | 143.3000 |
| Unit Weight (kg) | 65.00 |
| ENVIRONMENTAL |  |
| Operating Temperature Range | $32^{\circ}$ to $104^{\circ} \mathrm{F}\left(0^{\circ}\right.$ to $\left.40^{\circ} \mathrm{C}\right)$ |
| Storage Temperature Range | $5^{\circ}$ to $122^{\circ} \mathrm{F}\left(-15^{\circ}\right.$ to $\left.50^{\circ} \mathrm{C}\right)$ |
| Relative Humidity | 0 to 95\%, non-condensing |
| AC Mode BTU / Hr. (Full Load) | 366 |
| Battery Mode BTU / Hr. (Full Load) | 1423 |
| AC Mode Efficiency Rating (100\% Load) | 97\% |
| Audible Noise | 45 dBA maximum, front side 1 m |
| COMMUNICATIONS |  |
| Network Management Cards | SNMPWEBCARD; \ <a class="productLink" href="//tripplite.eaton.com/Web-Management-Accessory-Card-SmartPro-SmartOnline-UPS-Systems~TLNETCARD">TLNETCARD</a>\ ; \ <a class="productLink" href="//tripplite.eaton.com/Web-Management-Accessory-Card~WEBCARDLX">WEBCARDLX</a>\  |
| Network Monitoring Port Description | Supports detailed monitoring of UPS and site power conditions |


| PowerAlert Software | For local monitoring via the UPS's built-in communication ports, download PowerAlert software at https://tripplite.eaton.com/products/power-alert |
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| Communications Cable | USB and DB9 cabling included |
| WatchDog Compatibility | Supports Watchdog application, OS and hard-reboot restart options for remote applications |
| Network Management Card Description | Network management card optional |
| Communications Interface | Contact closure; DB9 Serial; EPO (emergency power off); Slot for SNMP/Web interface; USB |
| LINE / BATTERY TRANSFER |  |
| Transfer Time | 7 milliseconds (AC to Battery), 1 millisecond (Battery to AC) |
| Low Voltage Transfer to Battery Power (Setpoint) | 167 |
| High Voltage Transfer to Battery Power (Setpoint) | 260 |
| FEATURES \& SPECIFICATIONS |  |
| Cold Start (Startup in Battery Mode During a Power Failure) | Cold-start operation supported |
| High Availability UPS Features | Auto Probe Monitoring (requires WEBCARDLX); Automatic Voltage Regulation (AVR); Hot swappable batteries; Remote management; Surge/noise protection |
| Green Energy-Saving Features | Greater than 95\% efficiency - GREEN UPS |
| Grounding Lug | Back panel grounding lug |
| STANDARDS \& COMPLIANCE |  |
| Product Certifications | CSA (Canada); UL 1778 |
| Product Compliance | RoHS; ENERGY STAR Qualified; FCC Part 15 Class A (USA) |
| WARRANTY \& SUPPORT |  |
| Product Warranty Period (Worldwide) | 2-year warranty, 3 year with registration. Note:\ <a class="insuranceLink" <br> href="//tripplite.eaton.com/support/product-warranty-registration">Registration is required</a>\ for 3-year warranty. |
| Connected Equipment Insurance (U.S., Canada \& Puerto Rico) | $\$ 250,000$ \ <a class="insuranceLink" href="//tripplite.eaton.com/support/insurance-policy">Ultimate Lifetime Insurance</a>\  | are the property of their respective owners.

